



Current Political Situation in Bangkok

As a result of the current political demonstrations in Bangkok, a State of Emergency has been declared for Bangkok until further notice.

Currently all airlines with the exception of THAI, hotels and ground operators are levying normal amendment and cancellation fees. Travel 2 is waiving our amendment fee should a passenger wish to postpone their travel on/before 24 May 2010. Document will be updated should airlines and hotels amend their current policy.

For further information please contact 1300 361 221 or asia@travel2.com.au

THAI Airways International – Current Ticketing Policy – As 13 May 2010

For passengers holding THAI tickets as at 13 May 2010 and confirmed to travel on/before 24 May 2010, the following waivers will apply:

- For ticketed passengers travelling to destination BKK, cancellation and amendment fees will be waived.
- For ticketed passengers travelling beyond Thailand with a stopover in BKK, rebooking to a connecting THAI service is permitted without penalty.
- For ticketed passengers travelling to a domestic point within Thailand with a stopover at BKK, rebooking to a connecting THAI service is permitted without penalty.

As Bangkok's Suvarnabhumi International Airport is not affected by these disruptions, passengers transiting BKK to/from domestic points within Thailand and international destinations beyond Thailand the waiving of cancellation fees is not permitted. The waiving of cancellation fees is also not permitted for passengers travelling from PER to HKT.

Promotional fare tickets must not be revalidated if the fare rules impose penalties for changes. Such tickets must be reissued and include the reference authority SYDAATG 1200707 in the fare construction box of the reissued ticket.

Tickets to be refunded need to be auto-refunded by the original issuing agent by 15 Jun 2010, with reference to authority SYDAATG 1200707.

Fares which do not allow reissue (i.e. Net Remit)/revalidation, or are for new travel dates beyond the ticket validity, are to be referred to a THAI ticket office for handling.