

Bangkok Amendment and Cancellation Policy

Due to the civil unrest in Bangkok, the following options are available for passengers who are booked to travel to Bangkok on or before May 31, 2010 and who wish to make changes to their travel plans. This policy does not include passengers booked on the direct HKT service or transiting passengers travelling through BKK airport en-route from points beyond Bangkok, Thailand.

Amendments:

Creative Holidays service payment for documentation reissue will be waived for:

- Deferred travel date to Thailand
- Change of destination within the Creative Holidays product range

All changes must be made prior to 7pm AEST on May 28, 2010

New travel dates must be prior to December 31, 2010

Any supplier imposed fees or charges will still apply, such as hotel or ground operators, airlines and will not be waived by Creative Holidays

Any increase in costs as a result of the new travel dates will be passed on

Cancellations:

Passengers with bookings for Bangkok only are able to cancel their travel without any Creative Holidays cancellation charges. Should passengers wish to cancel their Thailand bookings (for destinations other than Bangkok), the normal Creative Holidays cancellation charges will apply.

Any supplier imposed fees or charges will still apply, such as hotel or ground operators, airlines and will be passed on.

Passengers are able to hold their funds in suspense with Creative Holidays until July 30, 2010 and the Creative Holidays service payment for documentation reissue will be waived. New travel dates must be booked for departure prior to December 31, 2010.

Any suspense bookings not rebooked prior to July 30, 2010 will be cancelled and the normal Creative Holidays cancellation charges will be imposed. Any increase in costs as a result of the new travel dates will be passed on.

Airline rebooking dates and fees are subject to the individual carrier policies and rules.