



## 2010 AFTA National Travel Industry Awards Winners

CATEGORY	CATEGORY SPONSOR	WINNER
Best Travel Agency Group (100 or more outlets)	Qantas Airways	Jetset Travelworld Group
Best Travel Agency Retail - Single Location	Singapore Airlines	Jetset Norwood
Best Travel Agency Retail - Multi Location	Qantas Airways	Concierge Traveller
Best Travel Agency Corporate - Single Location	Qantas Airways	Spencer Travel
Best Travel Agency Corporate - Multi Location	AVIS	World Travel Professionals
Best National Corporate Travel Management Company	Qantas Airways	Corporate Travel Management
Best Travel Consultant - Retail	Cover-More Insurance	Paul Rickard - Harvey World Travel Caloundra
Best Travel Consultant - Corporate	AVIS	Carol Chapman - World Travel Professionals
Rookie of the Year - Agent	Travelport	Rebecca Duthler - Australia Zoo Travel
Best Domestic Airline	Royal Caribbean International	Qantas Airways
Best Airline International - On-Line	The Travel Corporation	Singapore Airlines
Best Airline International - Off-Line	Consolidated Travel	Lufthansa German Airlines
Best Cruise Operator - Australian Based Operations	AA Appointments	Princess Cruises
Best Cruise Operator - International Based Operations	Travel Counsellors	Holland America Line
Best Tour Operator - Domestic	QF Staff Credit Union	AAT Kings Holidays
Best Tour Operator - International	Gow-Gates Insurance Brokers	Insight Vacations
Best Car/Campervan Rental Operator	Amadeus	Hertz Australia
Best Tourist Office - National	Tourism Australia	Tourism Queensland
Best Tourist Office - International	Royal Caribbean International	Las Vegas Convention & Visitors Bureau



CATEGORY	CATEGORY SPONSOR	WINNER
Best Wholesaler - Australian Product	Accor Hotels	Sunlover Holidays
Best Wholesaler - International Product	AA Appointments	Qantas Holidays
Best Agency Support Service	South African Airways	Air Tickets
Best Sales Executive - Industry Supplier	Complete Cruise Solution	Kim Knight - Qantas Holidays
Rookie of the Year - Supplier	Air Tickets	Tenille Hunt - Gap Adventures
Best Hotel/Resort - Australian Property	Sabre-Pacific	Hayman
Best Hotel/Resort Group	Sultanate of Oman Tourism	Mantra Hotels & Resorts
Best Registered Travel Industry Training Institution	Amadeus	Brisbane North Institute of TAFE
Best Travel Writer	Complete Cruise Solution	Justin Wastnage - Travel Weekly
Best Innovation in Marketing - Retail Agency	Virgin Atlantic	RACT Travelworld
Hall of Fame 2010		Singapore Airlines
Hall of Fame 2010		Tourism Queensland
Hall of Fame 2010		Corporate Travel Management

## **Congratulations to all winners on their achievements.**

AFTA thanks all NTIA sponsors, as well as all the nominees, finalists and winners for their participation and looks forward to their continued support in 2011.

