



2011 AFTA National Travel Industry Awards

Winners

<i>Category</i>		<i>Winner</i>
Best Travel Agency Group (100 outlets or more)		Travelscene American Express
Best Travel Agency Retail – Single Location		Harvey World Travel Lane Cove
Best Travel Agency Retail – Multi Location		Phil Hoffmann Travel
Best Travel Agency Corporate – Single Location		Spencer Travel
Best Travel Agency Corporate – Multi Location		Globetrotter Corporate Travel
Best National Corporate Travel Management Company		CTM
Best Conference & Incentive Travel Agency		etm Group
Best Travel Consultant – Retail		Anne Westby Travelcentre Bendigo
Best Travel Consultant – Corporate		Hannah Moore The Travel Authority
Rookie of the Year – Agent		Katrina Tasker Escape Travel
Best Domestic Airline		Qantas Airways
Best Airline International – On-Line		Singapore Airlines
Best Airline International – Off-Line		Lufthansa German Airlines
Best Cruise Operator – Australian Based Operation		Princess Cruises
Best Cruise Operator – International Based Operation		APT
Best Tour Operator – Domestic		AAT Kings

Best Tour Operator – International		Insight Vacations
Best Car/Campervan Rental Operator		Hertz
Best Tourist Office – National		Tourism Queensland
Best Tourist Office – International		Tourism New Zealand
Best Wholesaler – Australian Product		Qantas Holidays and Viva! Holidays
Best Wholesaler – International Product		Creative Holidays
Best Agency Support Service		Air Tickets
Best Sales Executive – Industry Supplier		Blake Muir Topdeck
Rookie of the Year – Supplier		Christian Coronica AAT Kings
Best Hotel/Resort – Australian Property		Cable Beach Club Resort and Spa
Best Hotel/Resort Group		Accor
Best Registered Travel Industry Training Institution		Brisbane North Institute of TAFE
Best Travel Writer		Stephen Scourfield The West Australian
Best Innovation in Marketing – Retail Agency		Phil Hoffmann Travel

AFTA NTIA Hall of Fame

Princess Cruises was inducted into the AFTA NTIA Hall of Fame in 2011 in the category of Best Cruise Operator – Australian Based Operation.

