

afta National Travel Industry Awards 2013 Winners



Best Travel Agency Group (100 outlets or more)

Flight Centre Limited
Sponsor - Qantas Airways

Best Travel Agency Retail – Single Location

Harvey World Travel Lane Cove
Sponsor - Singapore Airlines

Best Travel Agency Retail – Multi Location

Phil Hoffmann Travel
Sponsor - Qantas Airways

Best Travel Agency Corporate – Single Location

Spencer Travel
Sponsor - Qantas Airways

Best Travel Agency Corporate – Multi Location

Corporate Traveller
Sponsor - Avis

Best National Travel Management Company

Corporate Travel Management
Sponsor - Qantas Airways

Best Business Events Travel Agency

Event Travel Management
Sponsor - Amadeus

Best Travel Consultant – Retail

Jenny Cooper,
Queanbeyan City Travel & Cruise, NSW
Sponsor - Cover-More Travel Insurance

Best Travel Consultant – Corporate

Fiona Hyde,
Voyager Travel, VIC
Sponsor - Avis

Best Travel Agency Manager – Retail

Michelle Nievaart, Flight Centre Garden City, WA
Sponsor - Virgin Australia

Best Travel Agency Manager - Corporate

Shelley Leven
Corporate Travel Management QLD
Sponsor - Virgin Australia

Rookie of the Year Agent

Nicholas Lowes,
Jetset Norwood, SA
Sponsor - Travelpart

Best Niche Wholesaler

The Africa Safari Co
Sponsor - South African Tourism

Best Domestic Airline

Qantas Airways Limited
Sponsor - Air Tickets

Best International Airline – On-Line

Emirates
Sponsor - The Travel Corporation

Best International Airline – Off-Line

Finnair
Sponsor - Consolidated Travel

Best Cruise Operator – Australian Based Operation

Royal Caribbean International
Sponsor - AA Appointments

Best Cruise Operator – International Based Operation

APT
Sponsor - Gow Gates Insurance Brokers

Best Tour Operator – Domestic

APT
Sponsor - Royal Caribbean International

Best Tour Operator – International

Trafalgar
Sponsor - Royal Caribbean International

Best Car/Campervan Rental Operator

Hertz
Sponsor - Expedia

Best Tourist Office – National

Tourism and Events Queensland
Sponsor - Cover-More Travel Insurance

Best Tourist Office – International

Dubai Tourism
Sponsor - Global Blue

Best Wholesaler – Australian Product

Qantas Holidays and Viva! Holidays
Sponsor - Accor

Best Wholesaler – International Product

Infinity
Sponsor - AA Appointments

Best Agency Support Service

Air Tickets
Sponsor - The Travel Doctor

Best Sales Executive – Industry Supplier

Suzy McPhail,
Trafalgar, VIC
Sponsor - P&O Cruises

Rookie of the Year – Supplier

Stephen Galloni,
Contiki, NSW
Sponsor - Greece and Mediterranean Travel Centre

Best Hotel/Resort – Australian Property

Palazzo Versace
Sponsor - Sabre Pacific

Best Hotel/Resort Group

Shangri-la Hotels and Resorts
Sponsor - Qantas Holidays and Viva! Holidays

Best Registered Travel Industry Training Institution

William Angliss Institute of TAFE
Sponsor - Cox and Kings

Best Travel Writer

Louise Goldsbury
Sponsor - Princess Cruises

Best Travel Agent Technology Innovation

Smart Tickets online
Revalidation and Reissue,
Air Tickets
Sponsor - Qantas Staff Credit Union