



2012 AFTA National Travel Industry Awards

Winners:

Category		Winner
Category 1 - Best Travel Agency Group (100 outlets or more)		<i>Flight Centre Limited</i>
Category 2 - Best Travel Agency Retail - Single Location		<i>Harvey World Travel Winston Hills</i>
Category 3 - Best Travel Agency Retail - Multi Location		<i>Phil Hoffmann Travel</i>
Category 4 - Best Travel Agency Corporate - Single Location		<i>Spencer Travel</i>
Category 5 - Best Travel Agency Corporate - Multi Location		<i>Corporate Traveller</i>
Category 6 - Best National Travel Management Company		<i>FCM Travel Solutions</i>
Category 7 - Best Business Events Travel Agency		<i>Event Travel Management</i>
Category 8 - Best Travel Consultant – Retail		<i>Sophie Fitzgerald - Flight Centre Mt Hawthorn</i>
Category 9 - Best Travel Consultant – Corporate		<i>Daryl Dickson - Globetrotter Corporate Travel</i>
Category 10 - Rookie of the Year – Agent		<i>Renee Cipollone - Show Group Enterprises</i>
Category 11 - Best Domestic Airline		<i>Qantas Airways Limited</i>
Category 12 - Best International Airline - On-Line		<i>Singapore Airlines</i>
Category 13 - Best International Airline - Off-Line		<i>Lufthansa German Airlines</i>
Category 14 - Best Cruise Operator - Australian Based Operation		<i>Princess Cruises</i>

Category 15 - Best Cruise Operator - International Based Operation		<i>Royal Caribbean Cruise Line</i>
Category 16 - Best Tour Operator - Domestic		<i>APT</i>
Category 17 - Best Tour Operator – International		<i>Trafalgar</i>
Category 18 - Best Car/Campervan Rental Operator		<i>Avis</i>
Category 19 - Best Tourist Office - National		<i>Tourism Queensland</i>
Category 20 - Best Tourist Office - International		<i>Sultanate of Oman Ministry of Tourism</i>
Category 21 - Best Wholesaler - Australian Product		<i>Qantas Holidays & Viva! Holidays</i>
Category 22 - Best Wholesaler - International Product		<i>Infinity Holidays</i>
Category 23 - Best Agency Support Service		<i>Air Tickets</i>
Category 24 - Best Sales Executive - Industry Supplier		<i>Stephen Farrelly - Insight Vacations</i>
Category 25 - Rookie of the Year - Supplier		<i>Erin Williams - Utracks (A Division of World Expeditions)</i>
Category 26 - Best Hotel/Resort - Australian Property		<i>Emirates Wolgan Valley Resort & Spa</i>
Category 27 - Best Hotel/Resort Group		<i>Leading Hotels of the World</i>
Category 28 - Best Registered Travel Industry Training Institution		<i>Victoria University</i>
Category 29 - Best Travel Writer		<i>Angela Saurine</i>
Category 30 - Best Travel Agent Technology Innovation		<i>Air Tickets</i>

