



# 2017 afta NATIONAL TRAVEL INDUSTRY AWARDS NOMINEES

## CATEGORY 1 // BEST TRAVEL AGENCY GROUP (50 OUTLETS OR MORE)

- Flight Centre
- Helloworld Limited
- Travellers Choice

## CATEGORY 2 // BEST NON BRANDED TRAVEL AGENCY GROUP

- ATAC
- Independent Travel Group
- helloworld for business
- Magellan Group
- My Travel Group

## CATEGORY 3 // BEST TRAVEL AGENCY RETAIL – SINGLE LOCATION

- Bicton Travel
- Cruise Travel Centre
- Dream Maker Travel
- East Burwood Travel
- Eastern Hill Travel
- Experience Travel & Cruise Toowoomba
- FBI Travel
- Forward Travel
- Gippsland Travel Centre
- Globenet Travel
- helloworld Carlingford
- helloworld Lane Cove
- helloworld Miranda
- Inflight Travel
- italktravel Hillarys
- Jetsetter Travel
- Lidstrom & Clyne Travel
- New Farm Travel
- Out and About Travel
- Queanbeyan City Travel & Cruise
- South Coast Cruise and Travel
- Suncity Travel Caloundra
- Travel By Wyndham
- Travel Phase
- Wentworth Travel
- Weston Cruise & Travel

## CATEGORY 4 // BEST TRAVEL AGENCY RETAIL – MULTI LOCATION

- Alpha Travel
- Destination HQ
- Diploma Travel Homebush
- Escape Travel Toronto, Charlestown, Kotara, Glendale and Mt Hutton
- helloworld Hunter Travel Group/RACT Travel
- helloworld Mackay and Mt Pleasant
- italktravel Castle Hill and italktravel Hornsby
- MTA – Mobile Travel Agents
- Noosa Cruise and Travel & Cooroy Cruise and Travel
- Phil Hoffmann Travel
- Travel Counsellors
- TravelManagers Australia
- Tripaway Cruise & Travel
- Where2Travel

## CATEGORY 5 // BEST TRAVEL AGENCY CORPORATE – SINGLE LOCATION

- Anywhere Travel
- CCM Travel
- Complete Business Travel
- DBT Corporate Travel
- helloworld Newcastle Corporate
- Pure Travel
- Spencer Travel
- Sanford International Travel

## CATEGORY 6 // BEST TRAVEL AGENCY CORPORATE – MULTI LOCATION

- Corporate Traveller
- Goldman Travel Corporation
- HRG (Hogg Robinson Group)
- Platinum Travel Corporation
- Reho Travel
- Show Group Enterprise Pty Ltd
- Stage & Screen Travel Services
- The Travel Authority

## CATEGORY 7 // BEST NATIONAL TRAVEL MANAGEMENT COMPANY

- American Express Global Business Travel
- BCD Travel Australia
- Carlson Wagonlit Travel
- Corporate Travel Management
- CPE Travel
- FCM Travel Solutions
- QBT

## CATEGORY 8 // COMING 2018

## CATEGORY 9 // BEST ONLINE TRAVEL AGENCY (OTA)

- |                          |  |
|--------------------------|--|
| • Cruise and Coach World | <a href="http://www.cruiseandcoachworld.com.au">www.cruiseandcoachworld.com.au</a> |
| • Cruise Guru            | <a href="http://www.cruiseguru.com.au">www.cruiseguru.com.au</a>                   |
| • Fly365.com             | <a href="http://www.fly365.com">www.fly365.com</a>                                 |
| • Global Journeys        | <a href="http://www.globaljourneys.com.au">www.globaljourneys.com.au</a>           |
| • Luxury Escapes         | <a href="http://www.luxuryescapes.com">www.luxuryescapes.com</a>                   |
| • TripADeal              | <a href="http://www.tripadeal.com.au">www.tripadeal.com.au</a>                     |

## CATEGORY 10 // BEST BUSINESS EVENTS TRAVEL AGENCY

- All Occasions Travel
- American Express Global Business Travel
- Event Travel Management
- Platinum Event Solutions
- The Events Authority

## CATEGORY 11 // BEST TRAVEL CONSULTANT – RETAIL

- |                        |                               |     |
|------------------------|-------------------------------|-----|
| • Andrew Guillaume     | helloworld Wheelers Hill      | VIC |
| • Anna Ferguson        | STA Travel                    | NSW |
| • Bek Daniels          | helloworld Norwood            | SA  |
| • Brent Wallace        | Smartflyer                    | NSW |
| • Brianna Herron       | South Coast Cruise and Travel | NSW |
| • Christina Moloughney | Emerald Travel                | VIC |
| • Corey Bertalli       | Grafton Travel Agency         | NSW |
| • Emma Sullivan        | Weston Cruise & Travel        | NSW |
| • Garth Gray           | Escape Travel Hobart          | TAS |
| • Giselle Pennington   | Spencer Travel Southside      | NSW |
| • Ingrid Hay           | New Farm Travel               | QLD |
| • Jake Hodges          | Flight Centre Cardiff         | NSW |
| • James Jang           | Where2travel                  | VIC |
| • Jay Dean             | Flight Centre Victoria Point  | QLD |

• Jo Kennedy	Kennedy & Turner Travel Associates	QLD
• Karla Bett	Emma Whiting Travel	VIC
• Kate Narracott	MTA Mobile Travel Agents	QLD
• Kate Bredyk	My Adventure Travel	VIC
• Kathy Pavlidis	Cruiseabout Kew	VIC
• Lee Van Dongen	Bicton Travel	WA
• Lena Nielson	Flight Centre Sydney International Airport	NSW
• Louis Teng	Ashmore and James Travel Associates	VIC
• Martine Hero	Globenet Travel	QLD
• Pip Smith	Experience Travel & Cruise Toowoomba	QLD
• Roslyn Burgess	helloworld Lane Cove	NSW
• Roslyn Ranse	iTravel	NSW
• Stefania Scuderi	Jetsetter Travel	QLD
• Toni Murphy	My Adventure Travel Randwick	NSW

### CATEGORY 12 // BEST TRAVEL CONSULTANT – CORPORATE

• Alexandria Healy	Carlson Wagonlit Travel	VIC
• Alison Irwin	Stage & Screen Travel Services	NSW
• Ana Garcia	DBT Corporate	NSW
• Dani Same	ATPI Voyager	VIC
• David Phillips	Platinum Travel Corporation	VIC
• Fiona Hyde	ATPI Voyager	VIC
• Kerry Luxford	Show Group Enterprise Pty Ltd	QLD
• Michael Condon	Corporate Traveller	NSW
• Samantha Lake	Show Group Enterprise Pty Ltd	NSW
• Selena Byrnes	Corporate Traveller	QLD
• Vicky Woolnough	The Travel Authority	NSW

### CATEGORY 13 // BEST TRAVEL AGENCY MANAGER – RETAIL SINGLE LOCATION

• Anthony Smith	Flight Centre Capalaba Park	QLD
• Brad Clarke	My Adventure Travel, Neutral Bay	NSW
• Carissa Johnson	Spencer Travel Southside	NSW
• Christine Balch	helloworld Middle Brighton	VIC
• Craig Mathieson	Experience Travel & Cruise Toowoomba	QLD
• Danny Englman	FBI Travel	VIC
• Darian Foot	Phil Hoffmann Travel Norwood	SA
• Debbi Ashes	helloworld Lane Cove	NSW
• Deryk Neighbour	Flight Centre MET Centre	NSW
• Gada Selim	helloworld Miranda	NSW
• Greg Ashmore	Ashmore and James Travel Associates	VIC
• Hilary Weir	Dream Maker Travel	QLD
• Ingrid Hay	New Farm Travel	QLD
• Jacque Turner	Gippsland Travel Centre	VIC
• Jaculin Lowien	Travel by Wyndham	QLD
• Justine Koutsoukos	helloworld Kotara	NSW
• Lindy Herron	South Coast Cruise and Travel	NSW
• Lisa Clare	My Adventure Travel, Little Bourke Street	VIC
• Matthew Perre	helloworld Mackay	QLD
• Melinda Leenman	italktravel Hillarys	WA
• Phillip Boniface	helloworld Carlingford	NSW
• Rane Reguson	Jetsetter Travel	QLD
• Stacey Cole	helloworld MT Pleasant	QLD
• Tina Hunt	helloworld Traralgon	VIC

### CATEGORY 14 // BEST TRAVEL AGENCY MANAGER – RETAIL MULTI LOCATION

• Andrew Maloney	Tripaway Cruise & Travel	QLD
• Christine Benbow	RACT Travel	TAS
• Emma Evans	STA Travel	NSW
• Gina Maitland	Alpha Travel	WA
• Lori Kirk	italktravel Hornsby & italktravel Castle Hill	NSW
• Louise Dann	Hunter Travel Group	NSW
• Pauline Grummit	Escape Travel	QLD
• Stuart Ingram	Destination HQ	VIC

### CATEGORY 15 // BEST TRAVEL AGENCY MANAGER – CORPORATE SINGLE LOCATION

• Chérie Drummond	Corporate Travel Management	NSW
• Chris Cheyne	Goldman Travel Bondi Junction	NSW
• Digby Warren	The Journey Masters	NSW
• Donna Meads-Barlow	DBT Corporate Travel	NSW
• Kevin Headings	Sanford International Travel	NSW
• Tina Killeen	Spencer Travel	NSW
• Vicky Redmond	Carlson Wagonlit Travel	WA

### CATEGORY 16 // BEST TRAVEL AGENCY MANAGER – CORPORATE MULTI LOCATION

• Andre Moten	Corporate Travel Management	QLD
• Mariam Alkhal	Carlson Wagonlit Travel	NSW

### CATEGORY 17 // YOUNG AGENT OF THE YEAR

• Alex Chakos	TripAdeal	NSW
• Courtney Ashes	helloworld Lane Cove	NSW
• Jemma Longley	Flight Centre Wagga Wagga	NSW
• Jessye Clayton	Flight Centre Earlville	QLD
• Klara Illuzzi	Flight Centre Woollahra	NSW
• Megan Laureau	helloworld Toowoomba city	QLD
• Millicent Rusby	Carlson Wagonlit Travel	SA
• Samantha Stephens	Globenet Travel	QLD

### CATEGORY 18 // BEST DOMESTIC AIRLINE

- Jetstar
- Qantas Airways
- Virgin Australia

### CATEGORY 19 // BEST INTERNATIONAL AIRLINE – ONLINE

- Air India
- Air New Zealand
- Cathay Pacific
- Emirates
- Etihad Airways
- Garuda Indonesia
- Hawaiian Airlines
- Qantas Airways
- Qatar Airways
- Singapore Airlines
- Thai Airways International
- Virgin Australia

### CATEGORY 20 // BEST INTERNATIONAL AIRLINE – OFFLINE

- Air Serbia
- Bangkok Airways
- Finnair
- Lufthansa
- Swiss International Air lines

### CATEGORY 21 // BEST CRUISE OPERATOR – DOMESTIC DEPLOYMENT

- Carnival Cruise Lines
- Celebrity Cruises
- Holland America Line
- P&O Cruises Australia
- Princess Cruises
- Royal Caribbean International

### CATEGORY 22 // BEST CRUISE OPERATOR – INTERNATIONAL DEPLOYMENT

- Carnival Cruise Lines
- Celebrity Cruises
- Cruise & Maritime Voyages
- Crystal Cruises
- Holland America Line
- Norwegian Cruise Lines
- One Ocean Expeditions
- Princess Cruises
- Regent Seven Seas Cruises
- Royal Caribbean International
- Seabourn
- Silversea
- Voyages to Antiquity

### CATEGORY 23 // BEST RIVER CRUISE OPERATOR

- APT
- Avalon Waterways
- Evergreen Tours
- Pandaw Cruises
- Scenic Luxury Cruises & Tours
- Tauck River Cruising
- Uniworld Boutique River Cruise Collection
- Viking Cruises

## CATEGORY 24 // BEST TOUR OPERATOR – DOMESTIC

- AAT Kings
- APT
- Contiki
- Great Southern Rail
- Scenic Luxury Cruises & Tours
- Topdeck Travel

## CATEGORY 25 // BEST TOUR OPERATOR – INTERNATIONAL

- APT
- Bunnik Tours
- Busabout
- Contiki
- G Adventures
- Geckos
- Globus
- Insight Vacations
- On The Go Tours
- Scenic Luxury Cruises & Tours
- Solo Connections
- Tauck Tours
- Topdeck Travel
- Trafalgar
- Urban Adventures
- World Expeditions

## CATEGORY 26 // BEST CAR/CAMPERVAN RENTAL OPERATOR

- Avis
- Britz Campervan Rentals
- Europcar
- Hertz
- Thrifty Car Rental

## CATEGORY 27 // BEST TOURIST OFFICE – INTERNATIONAL

- Austrian National Tourist Office
- Brand USA
- Destination Canada GSA
- Dubai Tourism
- German National Tourist Office
- Hawaii Tourism Oceania
- Hong Kong Tourism Board
- Los Angeles Tourism & Convention Board
- Macao Government Tourism Office
- Oman Tourism
- Singapore Tourism Board
- South African Tourism
- Tourism Authority of Thailand
- Tourism Fiji
- Tourism New Zealand
- Vanuatu Tourism
- Visit California

## CATEGORY 28 // BEST SPECIALTY WHOLESALER

- Albatross Tours
- Asia Escape Holidays
- Bench Africa
- Beyond Travel
- DriveAway Holidays
- Entire Travel Connection (French Travel Connection, Tahiti Travel Connection and Spain & Portugal Travel Connection)
- Greece and Mediterranean Travel Centre
- Hands on Journeys
- Hosted Journeys
- Inca Tours
- Infinity Cruises
- Island Escapes
- Kirra Holidays
- Mat McLachlan Battlefield Tours
- Momento Travel
- Ormina Tours
- Sno N Ski
- South America Travel Centre
- Sun Island Tours
- Swagman Tours
- The Africa Safari Co
- The Travel Specialists
- Wendy Wu Tours

## CATEGORY 29 // BEST WHOLESALER – AUSTRALIAN PRODUCT

- Adventure Tours Australia
- Excite Holidays
- Infinity Holidays
- Qantas Holidays & Viva Holidays
- Sunlover Holidays
- TravelCube

## CATEGORY 30 // BEST WHOLESALER – INTERNATIONAL PRODUCT

- Abercrombie & Kent
- Adventure World
- Excite Holidays
- Infinity Holidays
- Intrepid Travel
- Qantas Holidays & Viva Holidays
- TravelCube

## CATEGORY 31 // BEST AGENCY SUPPORT SERVICE

- AA Appointments
- Air Tickets
- Amadeus IT Pacific
- Breakaway Travel Industry Club
- C&M Travel Recruitment
- CHI Insurance
- CoverMore Travel Insurance
- Express Ticketing
- Gow Gates
- inPlace Recruitment
- Qantas Group Travel
- Qantas Industry Centre (QIC)
- Rezdy
- roomsXML
- Sabre
- SureSave
- TMS Talent
- Tramada
- Travel Express / Tex Visas
- Travel Trade Recruitment
- Travelport

## CATEGORY 32 // BEST SALES EXECUTIVE – INDUSTRY SUPPLIER

• Amanda Frack	Starwood Hotels	NSW
• Amy Hallett	Topdeck	WA
• Andrea Campbell	Intrepid Travel	NSW
• Andy Kirkman	Adventure World	WA/NT
• Ben O'Brien	Contiki	QLD
• Bianca Orsola-Rose	Travelport	VIC/TAS
• Cameron Mannix	Celebrity Cruises	VIC/TAS
• Cameron McDonnell	G Adventures	QLD
• Cara Blyth	Intrepid Travel	SA / NT
• Carla Troisi	Trafalgar	NSW
• Cathy Page	Scenic Luxury Cruises & Tours	NSW/ACT
• Chanelle Hetherington	Intrepid Travel	VIC/ TAS
• Chris Fenton	Air New Zealand	NSW
• Chriss Perry	Travel Partners	VIC
• Christine Knight	Holland America Line	QLD
• Clare Haggarty	APT	NSW
• Courtney Dailey	Busabout	NSW/ACT
• Dan Coleman	G Adventures	NSW
• Darren Evans	Qantas Holidays & Viva Holidays	NSW/ACT
• Darryl Dickson	Singapore Airlines	WA
• David Haley	Go Travel	NSW
• Diane Bignell	On the Go Tours	SA / NT
• Dylan Hearne	Norwegian Cruise Line	QLD / NT
• Elizabeth Hutchison	Air New Zealand	NSW
• Eloise O'Dwyer	Topdeck	QLD
• Emily Porter	Sno N Ski	QLD
• Emily Barnes	Topdeck	VIC
• Fabricio Leiva	Air Tickets	VIC
• Felicity Allan	Malaysia Airlines	VIC/TAS/SA/NT
• Gareth Lloyd	Cathay Pacific	SA/NT
• Graham Werner	APT	QLD
• Haley Crook	Travelport	NSW
• Holly Cooling	Busabout	NSW
• Ines Iniesta	Insight Vacations	VIC
• Ivette Velasco	Emirates	NSW
• Jah Donald	Contiki	VIC/TAS
• James Lenehan	Suresave	NSW
• Jamie Giddens	TravelCube	VIC
• Jana Elia	On The Go Tours	NSW
• Janelle Ramsey	APT	QLD
• Jason Starling	Express Travel Group	NSW

• Jessie Greer	Topdeck	VIC
• Jessica Jones	Royal Caribbean Cruise Lines	NSW/ACT
• Jo Ellies	APT	WA
• Jodie Weeks	Club Med	QLD
• Joe Patrick	Contiki	VIC
• Joyce Weir	Hawaiian Airlines	NSW
• Julian Insall	The Africa Safari Co	VIC/SA/WA/NT/TAS
• Julie Donaldson	Cruise Traveller	NSW
• Julie Abbott	Emirates	VIC
• Julie Golding	Silversea Cruises	NSW/ACT/QLD
• Karina Hill	Express Travel Group	QLD
• Kate Clifton	Accor	NSW
• Kate Wickham	Contiki	NSW
• Kate Doherty	Evergreen Tours	VIC
• Kathleen Jordan	Uniworld Cruises	NSW/ACT
• Katrina Nitarski	On the Go Tours	QLD
• Kellee Gilmour	APT	WA
• Kelly Grace	DriveAway Holidays	VIC
• Kelly O'Connor	Globus	NSW
• Kim Ryan	Contiki	NSW
• Kim Knight	Qantas Holidays & Viva Holidays	QLD
• Kira Gerber	Intrepid Travel	NSW/ACT
• Kirstie Egan	Virgin Australia	NSW
• Kristine Chippendale	Qantas Airways	NSW
• Kurt Ramish	Topdeck	NSW
• Lachlan Burnet	Wendy Wu Tours	NSW
• Lance Dye	Carnival Cruises	NSW
• Leah McDonald	The Travel Corporation	NSW/VIC
• Leanne Willmot	Scenic Luxury Cruises & Tours	QLD
• Lee Evanson	Insight Vacations	WA
• Linda Costantini	Emirates	VIC/ TAS
• Lisa Gair	APT	NSW
• Luke Skarbek	Club Med	NSW
• Mark Richards	Carnival Australia	QLD
• Marlena Attard	Qatar Airways	VIC
• Matt Dommenz	Great Southern Rail	SA
• Melissa Byrne	Intrepid Travel	NSW
• Merrick Abraham	Suresave	VIC
• Michael Mann	Busabout	SA/WA
• Michael Stephenson	Royal Caribbean Cruise Lines	VIC
• Michelle Nickelson	Air New Zealand	QLD
• Mick Boylan	Sunlover Holidays	VIC
• Pam Nielsen	Kirra Tours	QLD
• Paul Groundwater	Excite Holidays	SA/VIC/TAS
• Pill Attlee	G Adventures	VIC
• Rachel Javier	Travel the World	VIC
• Ray Hands	Insight Vacations	QLD
• Rebeka Belcher	Silversea Cruises	WA/SA
• Richard Waugh	P&O Cruises	QLD
• Rob Shaw	Royal Caribbean Cruise Lines	QLD
• Roni Trieu	Express Travel Group	NSW
• Sally McCallum	Excite Holidays	ACT
• Samantha Davies	Excite Holidays	NSW
• Sarah Hoskin	Topdeck	NSW
• Sarah Louise Scales	Intrepid Travel	QLD
• Shaona Bannister	Wendy Wu Tours	SA/NT
• Shari Rokosoka	TravelCube	QLD
• Sharon Joseph	QBE Insurance	WA
• Sheena Smith	Trafalgar	VIC/TAS
• Shiran Ranatunga	Emirates	QLD
• Stacy Harsh	TravelCube	NSW
• Stefanie Harrison	Busabout	VIC/TAS
• Steph Beard	G Adventures	VIC
• Steve Jacobsen	Suresave	QLD
• Steven Peters	Emirates	SA/NT
• Suzanne Ng	Air Tickets	NSW
• Suzy McPhail	Trafalgar	VIC
• Tomas Malmberg	Insight Vacations	QLD
• Toni Kosmarikas	Finnair	VIC/SA/NT/TAS
• Tracy Thomas	Emirates	NSW
• Victoria Chapman	Globus	SA/NT
• Victoria Turnbull	AAT Kings	SA, WA, NT
• Vin Irani	QBE Insurance	VIC
• Walter Nand	Avalon Waterways	NSW/ACT
• Wendy Anderson	Royal Caribbean Cruise Lines	NSW
• Yvette Montell	Insight Vacations	VIC
• Zoe Gentle	Contiki	QLD

### CATEGORY 33 // YOUNG SALES EXECUTIVE – INDUSTRY SUPPLIER

• Luke Cousins	Contiki	WA
• Stephanie Hu	Fantasea	NSW

### CATEGORY 34 // BEST HOTEL/RESORT GROUP

- AccorHotels
- Hyatt Hotels and Resorts
- Marriott
- One&Only Resorts
- Outrigger Resorts
- Shangri La Hotels and Resorts
- Starwood Hotels & Resorts
- Taj Hotels
- The Leading Hotels of the World

### CATEGORY 35 // BEST REGISTERED TRAVEL INDUSTRY TRAINING INSTITUTION

- Franklyn Scholar
- TAFE NSW Sydney Travel and Tourism
- TAFE SA
- TAFE SWGi South Western Sydney Institute
- TAFE Western NSW
- The Learning Collaborative (Travel Training Australia)
- William Angliss Institute

### CATEGORY 36 // BEST TRAVEL WRITER – CONSUMER

- Amanda Woods
- Andrew Bain
- Angela Saurine
- Angie Kelly
- Beverley Malzard
- Brad Crouch
- Christine Retschlag
- Daniel Scott
- John Borthwiok
- Jon Underwood
- Julie Miller
- Katrina Lobley
- Kerry van der Jagt
- Kris Madden
- Mark Daffey
- Pam Wright
- Paul Chai
- Sandip Hor
- Shaun Busuttill
- Stephanie Williams
- Sue Wallace
- Rob McFarland
- Roderick Eime

### CATEGORY 37 // BEST TRAVEL AGENT TECHNOLOGY INNOVATION

• New Air Tickets Website	Air Tickets
• Amadeus Master Pricer Instant Search	Amadeus IT Pacific
• Live Industry Rate Cruise Booking Engine	Breakaway Travelclub Pty Ltd
• Bridgeclimb Sydney Agent Portal	Bridgeclimb Sydney
• Lightning Online Booking Tool	Corporate Travel Management
• Product Administration System	Excite Holidays
• Express Marketing Tools	Express Travel Group
• Resworld	helloworld
• MTA Companion	MTA Mobile Travel Agents
• Qantas Learning Hub	Qantas Airways
• QPush	roomsXML
• Mobile App	Serko
• Custom Designed Group Management System	Travel & Sports Australia
• tramada® Onyx CenterSource Integration	Tramada
• Branded Fares and Ancillaries	Travelport

### CATEGORY 38 // EMIRATES TRAVEL CONSULTANT SCHOLARSHIP

• James Berechree	Intrepid Travel	VIC
• Lauren Purcell	Phil Hoffmann Travel	SA
• Nicolle Duyvelshoff	Flight Centre Parramatta	NSW
• Shannon Threlfall	italktravel Belmont	NSW
• Stefania Lasek	Travel by Design	NSW
• Toby Bradshaw	Flight Centre Manuka	ACT