

# 2016

# NATIONAL TRAVEL INDUSTRY AWARDS NOMINEES



## Category 1 | Best Travel Agency Group (50 outlets or more)

- Flight Centre
- Helloworld Limited
- Student Flights
- Travellers Choice

## Category 2 | Best Non Branded Travel Agency Group

- Express Travel Group
- helloworld for business
- Magellan Group

## Category 3 | Best Travel Agency Retail – Single Location

- Bicton Travel
- Colac Travel Service
- Cruise Travel Centre Kotara
- East Burwood Travel
- FBI Travel
- Gippsland Travel Centre
- helloworld Gloucester
- helloworld Lane Cove
- helloworld Surfers Paradise
- helloworld Winston Hills
- helloworld Wheelers Hill
- Holiday World Salamander Bay
- Illawong Travel Services
- italktravel Hillarys
- Jetsetter Travel
- Maria Slater Travel
- Queanbeyan City Travel & Cruise
- Sabra Travel
- Suncity Travel Caloundra
- Travel by Wyndham
- Weston Cruise & Travel
- WizTrips

## Category 4 | Best Travel Agency Retail – Multi Location

- Escape Travel Toronto, Charlestown, Kotara, Glendale and Mt Hutton
- helloworld Hunter Travel Group / RACT Travel
- helloworld Mackay and Mt Pleasant
- helloworld Waverley Gardens, Fountain Gate and Ferntree Gully
- Hunter Global Travel/ italktravel Maitland, italktravel Rutherford, italktravel Newcastle West and italktravel The Junction
- MTA - Mobile Travel Agents
- Noosa Cruise and Travel & Cooroy Cruise and Travel
- Phil Hoffmann Travel
- Travel Counsellors
- travel key
- TravelManagers Australia
- Where2Travel

## Category 5 | Best Travel Agency Corporate – Single Location

- Anywhere Travel
- Goldman Travel Corporation
- helloworld Newcastle Corporate
- Jetstream Travel
- Sanford International Travel
- Spencer Travel
- The Journeymasters

## Category 6 | Best Travel Agency Corporate – Multi Location

- MP Travel
- Platinum Travel Corporation
- Reho Travel
- Show Group Enterprise Ltd
- Stage & Screen Travel Services
- Travel Beyond Group
- World Travel Professionals

## Category 7 | Best National Travel Management Company

- American Express Global Business Travel
- BCD Travel Australia
- Carlson Wagonlit Travel
- Corporate Travel Management
- Egencia
- FCm Travel Solutions
- Impact Organisation - Travel
- QBT

## Category 8 | Best Online Travel Agency (OTA)

- Cruise Guru – [www.cruise guru.com.au](http://www.cruise guru.com.au)
- Luxury Escapes – [www.luxuryescapes.com](http://www.luxuryescapes.com)
- TripADeal – [www.tripadeal.com.au](http://www.tripadeal.com.au)

## Category 9 | Best Business Events Travel Agency

- All Occasions Travel
- American Express Global Business Travel
- cievents
- Event Travel Management
- Platinum Event Solutions

## Category 10 | Best Travel Consultant – Retail

• Alice Fisher	Flight Centre Broadway	NSW
• Amanda Grogan	Flight Centre Elanora	QLD
• Cassie Mulhan	Where2Travel	VIC
• Cindy Bobbera	Ciao Travel	VIC
• Cristina Maletta	Cruiseabout Launceston	TAS
• Deryk Neighbour	Flight Centre MET Centre	NSW
• Dianne Stockley	helloworld Katoomba	NSW
• Elise Harrison	Cruiseabout Applecross	WA
• Garrett Neumann	My Adventure Store Rundall Street	SA
• Helen Clarkson	italktravel East Doncaster	VIC
• Hollie McCann	Bicton Travel	WA
• Ian Goudie	Flight Centre City Walk	ACT
• James Jang	Where2Travel	VIC
• Jane Gannon	Allure Travel by CTM	QLD
• Jessica Turnor	Cruiseabout Applecross	WA
• Joanne Agius	iTravel	NSW
• Joshua Cranston	Student Flights Anzac Parade	NSW
• Kathy Pavlidis	Cruiseabout Kew	VIC
• Keith Bond	helloworld Surfers Paradise	QLD
• Kylie Cameron	helloworld Miranda	NSW
• Lauren Grdusiak	Flight Centre Nepean	NSW
• Lena Nielson	Flight Centre Bondi Junction	NSW
• Lolita Ballard	italktravel Tuggerah	NSW
• Lucinda Metcaffé	Maria Slater Travel	ACT
• Lynn Blair	Suncity Travel Caloundra	QLD
• Matt Schmitz	Travel Counsellors Gippsland	VIC
• Melissa Bevilacqua	Jetsetter Travel	QLD
• Monica Mansour	Harvest Journeys	NSW
• Sally Stewart	helloworld Southport	QLD
• Shanna Murray	helloworld Greenhills	NSW
• Sharon Griffin	Phil Hoffmann Travel	SA
• Sue Burchell	italktravel East Doncaster	VIC

## Category 11 | Best Travel Consultant – Corporate

• Britta Gileno	Corporate Travel Management	VIC
• Mo Hosea	Carlson Wagonlit Travel	WA
• Sam La Rosa	Show Group Enterprises	NSW
• Tracy Dodsworth	Travel Counsellors Coffs Harbour	NSW

## Category 12 | Best Travel Agency Manager – Retail Single Location

• Alex Comte	Flight Centre Docklands Waterfront	VIC
• Cindy Williamson	helloworld Greenhills	NSW
• Daniel Sim	My Adventure Store Chapel St	VIC
• Debbi Ashes	helloworld Lane Cove	NSW
• Deborah Long	Weston Cruise & Travel	ACT
• Jaculin Lowien	Travel by Wyndham	QLD
• Kerri Schultz	Flight Centre Wagga Wagga	NSW
• Kobi Henderson	Flight Centre Sydney Airport	NSW
• Leanne Russell	Colac Travel Service	VIC
• Lindsay Doctor	My Adventure Store Randwick	NSW
• Maria Slater	Maria Slater Travel	ACT
• Melanie Stedman	helloworld Winston Hills	NSW
• Melinda Leenman	italktravel Hillarys	WA
• Michael Middleton	Bicton Travel	WA
• Michelle Lehn	Flight Centre Engadine	NSW
• Rane Reguson	Jetsetter Travel	QLD
• Richelle Reeves	Suncity Travel Caloundra	QLD
• Tim Harrison	Student Flights Chatswood	NSW

## Category 13 | Best Travel Agency Manager – Retail Multi Location

• Bridie Clarke	italktravel Doncaster, italktravel Glen Waverley, italktravel East Doncaster, italktravel Mt Waverley, italktravel Fountain Gate and italktravel & Cruise	VIC
• Christine Benbow	helloworld RACT Travel	TAS
• Karen Magee	Diploma World Travel	NSW
• Louise Dann	Hunter Travel Group	NSW
• Mark van Huisstede	italktravel Maitland, italktravel Rutherford, italktravel Newcastle West and italktravel The Junction	NSW
• Natalie Cherry	Noosa Cruise and Travel and Cooroy Cruise and Travel	QLD
• Steve Bouyer	Where2Travel	VIC

## Category 14 | Best Travel Agency Manager – Corporate Single Location

• Cherie Drummond	Corporate Travel Management	NSW
• Digby Warren	Journeymasters	NSW
• Scott Mayne	Jetstream Travel	QLD
• Sean Simmons	Sean Simmons Travel	VIC
• Simone O'Malley	Carlson Wagonlit Travel	SA
• Steve Thompson	Anywhere Travel	NSW
• Tina Killeen	Spencer Travel	NSW

## Category 15 | Best Travel Agency Manager – Corporate Multi Location

• Andre Moten	Corporate Travel Management	QLD
• Andrew Kemp	Corporate Traveller	SA
• Darren Partridge	Show Group Enterprises Pty Ltd	NSW
• Natalie Gulacsi	Carlson Wagonlit Travel	SA

## Category 16 | Young Agent of the Year

• Alyssa Croucher	Student Flights Randwick	NSW
• Breanna Cocomero	Suncity Travel Caloundra	QLD
• Brendon Ma	Carlson Wagonlit Travel	VIC
• Jaymi Holmgren	Student Flights Fountain Gate	VIC
• Louis Teng	Ashmore and James Travel Associates	VIC
• Melissa Bevilacqua	Jetsetter Travel	QLD
• Samantha Lang	Escape Travel Hurstville	NSW
• Stephanie Hannaford	Show Group Enterprises Ltd	NSW

## Category 17 | Best Specialty Wholesaler

- Albatross Tours
- Bench International
- Chimu Adventures
- DriveAway Holidays
- Entire Travel Connection (French Travel Connection, Tahiti Travel Connection and Spain & Portugal Travel Connection)
- Greece and Mediterranean Travel Centre
- Infinity Cruises
- Insider Journeys
- InterAsia
- Island Escapes
- Mat McLachlan Battlefield Tours
- Sun Island Tours
- Swagman Tours
- The Africa Safaris Co
- V Travel Network
- Wendy Wu Tours

## Category 18 | Best Domestic Airline

- Qantas Airways
- Virgin Australia

## Category 19 | Best International Airline – Online

- Air Canada
- Air India
- Air New Zealand
- Cathay Pacific
- Delta Air Lines
- Emirates
- Etihad Airways
- Hawaiian Airlines
- Qantas Airways
- Qatar Airways
- Singapore Airlines
- Thai Airways
- United Airlines
- Virgin Australia

## Category 20 | Best International Airline – Offline

- Air Serbia
- Finnair
- Lufthansa
- Swiss International Airlines
- Turkish Airlines

## Category 21 | Best Cruise Operator – Domestic Deployment

- Carnival Cruise Line
- Celebrity Cruises
- Holland America Line
- P&O Cruises Australia
- Princess Cruises
- Royal Caribbean International

## Category 22 | Best Cruise Operator – International Deployment

- Azamara
- Carnival Cruise Line
- Celebrity Cruises
- Cunard
- Holland America Line
- Lindblad Expeditions
- Norwegian Cruise Lines
- Princess Cruises
- Royal Caribbean International
- Seabourn
- Silversea

## Category 23 | Best River Cruise Operator

- APT
- Avalon Waterways
- Evergreen Tours
- Scenic Luxury Cruises & Tours
- Tauck River Cruising
- Uniworld Boutique River Cruise Collection
- Viking Cruises

## Category 24 | Best Tour Operator – Domestic

- AAT Kings
- APT
- Contiki
- Great Southern Rail
- Scenic Luxury Cruises & Tours
- Topdeck Travel

## Category 25 | Best Tour Operator – International

- APT
- Bunnik Tours
- Busabout
- Contiki
- Insight Vacations
- On The Go Tours
- Scenic Luxury Cruises & Tours
- Tauck Tours
- Topdeck Travel
- Trafalgar

## Category 26 | Best Car/Campervan Rental Operator

- Avis
- Britz Campervan Rentals
- Europcar
- Hertz
- Thrifty Car Rental

## Category 27 | Best Tourist Office – International

- Austrian National Tourist Office
- Brand USA
- Canadian Tourism Commission
- Dubai Tourism
- Hawaii Tourism Oceania
- Hong Kong Tourism Board
- India Tourism Sydney
- Japan National Tourism Organization
- Macao Government Tourism Office
- Oman Tourism
- Singapore Tourism Board
- South African Tourism
- Tourism Fiji
- Tourism Ireland
- Tourism New Zealand
- Travel Alberta

## Category 28 | Best Wholesaler – Australian Product

- Adventure Tours Australia
- Excite Holidays
- Infinity Holidays
- Pinpoint Travel Group
- Qantas Holidays & Viva Holidays
- Sunlover Holidays
- TravelCube

## Category 29 | Best Wholesaler – International Product

- Adventure World
- Excite Holidays
- Inca Tours
- Infinity Holidays
- Intrepid Travel
- Pinpoint Travel Group
- Qantas Holidays & Viva Holidays
- TravelCube

## Category 30 | Best Agency Support Service

- 24x7solutions.com.au
- AA Appointments Australia
- AirTickets
- Amadeus IT Pacific
- C&M Travel Recruitment
- CHI Travel Insurance
- Cover-More Travel Insurance
- Express Ticketing
- inPlace Recruitment
- Qantas QIC
- TMS Asia Pacific
- Tramada
- Travelport
- Travel Express / TEX Visas
- Travel Trade Recruitment
- United Airlines Sales Solutions Centre Australia & New Zealand

## Category 31 | Best Sales Executive – Industry Supplier

• Aaron Christian	APT	NSW
• Adam Ferraro	Club Med	VIC
• Amy Gumbleton	Infinity Cruise	QLD
• Amy Hallett	Topdeck Travel	WA
• Ana Salazar	South America Tourism Office	NSW
• Angus Ratcliffe	DriveAway Holidays	NSW
• Cara Blyth	Intrepid Travel	SA
• Cherie Bowman	Scenic Luxury Cruises & Tours	NSW
• Chris Catanzariti	Back-roads Touring Co	NSW
• Christine Knight	Holland America Line	QLD
• Claire Haggarty	APT	NSW
• Claudia Stek	Qantas Holidays & Viva Holidays	NSW
• Clint Jones	Virgin Australia	NSW
• Dan Devine	Etihad Airways	NSW
• Daniel Toby	AAT Kings	NSW
• Diana Devlin	SureSave	VIC
• Elizabeth Hutchinson	Air New Zealand	NSW
• Felicity Allan	Virgin Australia	VIC
• Gareth Jarrett	Infinity Holidays	VIC
• Glenda Purdus	Amadeus IT Pacific	NSW
• Helen Courias	Princess Cruises	NSW
• James Lenehan	SureSave	NSW
• James McMillan	Wendy Wu Tours	QLD
• Jane Royce	Qantas Airways	NSW
• Janelle Ramsey	APT	QLD
• Jessi Greer	Topdeck Travel	VIC
• Jessica Jones	Royal Caribbean International	NSW/ACT
• Jessica O'Brien	P&O Cruises	NSW
• Jill Lance	APT	VIC
• Jodie Weeks	Club Med	QLD
• Julia Taylor	DriveAway Holidays	SA
• Justin La Grange	Etihad Airways	WA
• Justin Southern	TravelCube Pacific	NSW
• Karina Hill	Express Travel Group	QLD
• Kat Nitariski	On The Go Tours	QLD
• Kate Doherty	Evergreen Tours	VIC
• Katrina Mackay	APT	VIC
• Kelly Grace	DriveAway Holidays	VIC
• Kelsey Martin	Infinity Holidays	NSW
• Kevin Kirby	The Leading Hotels of the World	NSW
• Kerry Mansell	Pinpoint Travel Group	VIC
• Kira Gerber	Intrepid Group	NSW
• Kiyhan Bell	Trafalgar	QLD
• Kristine Chippendale	Qantas Airways	NSW
• Lachlan Burnet	Wendy Wu Tours	NSW
• Lauren Stuchbury	Qantas Holidays	QLD
• Leonie Measom	QT Hotels	NSW
• Liam Sweeney	Geckos/Intrepid Tours	VIC
• Lisa Farrugia	Excite Holidays	NSW
• Lisa McCowan	On the Go Tours	VIC
• Luke Skarbek	Club Med	NSW
• Mark Rheinbay	Royal Caribbean International	NSW
• Mark Richards	Carnival Cruise Line	QLD
• Matt Brookfield	Insight Vacations	NSW
• Meighan Murphy	TravelCube	VIC
• Melanie Hogg	APT	NSW
• Michael Mann	Busabout	WA
• Michael Poes	Qantas Airways	VIC
• Michael Stephenson	Royal Caribbean International	VIC
• Michelle Nickelson	Finnair	QLD
• Nichole Steadman	AAT Kings	QLD

• Nicole Bennett	Qatar Airways	WA
• Nicole Stojic	Royal Caribbean International	NSW
• Nigel Rodighiero	Qantas Holidays & Viva Holidays	SA
• Penny Callaghan	Intrepid Group	VIC
• Peter Miers	Intrepid Group	VIC
• Rebeka Belcher	Uniworld Cruises	WA
• Rowena Fallon	APT	NSW
• Samantha Davies	Excite Holidays	NSW
• Sandra Cahill	Oman Tourism	NSW
• Sarah-Louise Scales	Intrepid Group	QLD
• Sheena Smith	Trafalgar	VIC
• Sophie Weller	TravelCube	WA
• Stella Hritis	Trafalgar	NSW
• Suzzanne Lafrenais	Emirates	WA
• Suzy McPhail	Trafalgar	VIC
• Trudie Mansfield	Virgin Australia	QLD
• Toni Kosmarikas	Finnair	VIC/SA/NT/TAS
• Zach Gregory	P&O Cruises	NSW
• Zoe Gentle	Contiki	QLD

### Category 32 | Young Sales Executive – Industry Supplier

• Ben O'Brien	Contiki Holidays	NSW
• Brooke Gabriel	Contiki Holidays	QLD
• Carla Troisi	Trafalgar	NSW
• Donna Reed	Scenic Luxury Cruises & Tours	QLD
• Jonathan Chaparro-Zarate	South America Tourism Office	VIC
• Regan Grainger	Trafalgar	SA
• Sarah Hoskin	Topdeck Travel	NSW
• Shane Flanagan	Busabout	NSW
• Tom Heffernan	Topdeck Travel	QLD
• Trish Dunmill	Contiki	SA

### Category 33 | Best Hotel/Resort Group

- AccorHotels
- Club Med
- Hotels & Resorts of Halekulani
- Jean-Michel Cousteau Resort, Fiji
- Outrigger Resorts
- Starwood Hotels & Resorts
- Taj Hotels Resorts and Palaces
- TFE Hotels
- The Leading Hotels of the World

### Category 34 | Best Registered Travel Industry Training Institution

- Australian Pacific College (APC)
- Franklyn Scholar
- Southbank TAFE
- TAFE SWSi – South Western Sydney Institute
- TAFE Sydney – Travel & Tourism
- TasTAFE
- The Learning Collaborative (Travel Training Australia)

### Category 35 | Best Travel Writer

- Alison Rooke
- Allan Leibowitz
- Angela Saurine
- Bev Malzard
- Catherine Marshall
- Christine Retschlag
- Daniel Scott
- James Wilkinson
- Jennifer Ennion
- Julie Miller
- Katrina Loblely
- Kerry van der Jagt
- Lee Tulloch
- Luke Slattery
- Maria Visconti
- Mark Daffey
- Matt Castell
- Peter Needham
- Rob McFarland
- Roderick Eime
- Roger Allnutt
- Sandip Hor
- Sue Wallace
- Susan Henly
- Tara Harrison

### Category 36 | Best Travel Agent Technology Innovation

• Robotic Ticketing	AirTickets
• SmartTickets Online	AirTickets
• Amadeus Selling Platform Connect	Amadeus IT Pacific
• CWT ToGo	Carlson Wagonlit Travel
• The Cornerstone Club & Online Performance Surveys	Cornerstone People Solutions
• Booking Engine	Excite Holidays
• Qantas Groups Website	Qantas Airways
• Sabre Red Apps	Sabre
• Contract Optimiser	SolveXia
• SureSave Travel Safety App	SureSave Pty Ltd
• Tramada Connect BI	Tramada
• Travelport Smartpoint	Travelport

### Category 37 | Emirates Travel Consultant Scholarship

• Ashleigh Fountain	Ozcrusing	ACT
• Breeanna Perez	Globenet Travel/Clean Crusing	QLD
• Brett Kappler	Sean Simmons Travel	VIC
• Carly Lloyd	helloworld Old Reynella	SA
• George Hedley	Events Worldwide Travel	VIC
• James McHugh	Student Flights Live	WA