



# AFTA / ATAS Member COVID-19 Update

Monday, 23 March 2020

# COVID-19

- These are unprecedented circumstances
- Members are at risk
- Industry is suffering deeply and heavily
- The many issues we face



# WHAT IS AFTA DOING?

- Government
- KPMG
- Radio/media
- AFTA resources and staff – here to help



# Economic Stimulus Summary

- Two economic stimulus packages announced to date
- Total stimulus of \$198 Billion, or 9.7% of GDP
- AFTA website - webinar recording on package one
- Second webinar to be announced shortly on how to access package two
- All states and territories have now announced their own stimulus packages



**ATAS**  
travel accredited

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AUSTRALIAN FEDERATION  
OF TRAVEL AGENTS

**afta**  
CHARGEBACK SCHEME  
**ACS**



KEY ISSUES BEING RAISED  
IN NO PARTICULAR ORDER  
WE KNOW THERE ARE  
A GREAT DEAL OF  
CHALLENGES FOR ALL



## Cancellations

- Managing cancellations
- Credits

## Chargebacks

- Consumer chargebacks
- Treasury

## Cashflow

- Refunds greater than sales
- Accessing government stimulus

## Staffing

- Taking leave
- 'Stand-down'

## Sole Traders

- More assistance for sole traders

## How long will this go on for

- 6 months or more



# ACTION PLAN

The ATO has set up a dedicated *Emergency Support Infoline* for anyone who has been impacted by COVID-19.

Phone: 1800 806 218

Business Health Check

AFTA Resources

1. Website hub
2. Two upcoming webinars on managing business through this time





# Questions and Ideas