

“Success through Synergy - Connect, Collaborate, Differentiate”



Industry Leaders & Educators Engagement Symposium

Wednesday 11 & Thursday 12, February, 2015

NSW Parliament House
6 Macquarie Street,
Sydney

AFTA EDUCATION AND TRAINING

2015

Proudly Sponsored By



DAY 1

WED, 11, 02, 2015

08:30 - 09:00 REGISTRATION – COFFEE/TEA NETWORKING

09:00 - 10:00

MC Introduction / housekeeping

Kit McMahon

Chief Executive Officer - Girl Guides Australia

Host's welcoming message

Rick H Myatt

Director - AFTA Education and Training

Minister for Resource and Energy (NSW)'s address

The Hon. Anthony ROBERTS MP

Minister for Resources and Energy

AFTA message

Jayson Westbury

Chief Executive - Australian Federation of Travel Agents (AFTA)

Qantas Ltd

Rob Harrison

Head of Agency Partnerships - Qantas Ltd.

10:00 - 10:15 COFFEE/TEA BREAK

10:15 - 12:40

Panel discussion – Managing human capital in travel & tourism industry

Ian Carew-Reid (Moderator)

*Chairman - Airline Metrics*Sandra Chiles, *Managing Director - inPlace Recruitment*Brian Wexham, *Chief Executive Officer - SkillsOne Television*Mahua Das, *Director - Next Gen Teams Pty.Ltd.*

Cornell University's Executive Program (Hotel Management)

William Galvin OAM

Chief Executive - Tourism Training Australia

AFTA Travel Accreditation Scheme (ATAS)

Gary O'Riordan

General Manager - Australian Federation of Travel Agents (AFTA)

RTO Presentation – TAFE SYDNEY INSTITUTE

Deborah Hyam

Faculty Director for Tourism, Hospitality & Service Industries - Sydney TAFE

Major Travel Distributor – Helloworld Travel Group

Colin Hamilton

General Manager Human Resources - Helloworld Ltd.

12:40 - 13:45 LUNCH (BUFFET STYLE)

13:45 - 15:20

International Tourism Research visitor presentation
– Japanese market

Masato Takamatsu

*Managing Director & Chief Research Officer
Japan Tourism Marketing Co. Ltd., Tokyo, Japan*

Leadership & Business Results Specialist

Genevieve Matthews

Director - Zaphod Pty Ltd.

Cruise Sector – Cruise Marketing

Phil Hoffmann

Managing Director - Phil Hoffmann Travel

15:20 - 15:40 COFFEE/TEA BREAK

15:40 - 17:00

Retail Travel Agent CBD based - Spencer Travel Group

Penny Spencer

Managing Director - Spencer Travel Group

Technology Supplier – Global Distributions Systems – Amadeus

Guillaume Kozinski

Head of Operations - Amadeus IT Pacific

Rental Car Sector - AVIS

Russell Butler

Travel Industry Manager - Avis Australia

Rail Sector – Rail Plus

James Dunne

Chief Executive Officer - Rail Plus Australia Pty.Ltd.

18:00 - 19:00 PRE DINNER DRINKS – NETWORKING

19:00 - 22:00 DINNER AT THE "STRANGER'S DINING ROOM" NSW PARLIAMENT HOUSE

Japanese Cultural Show

DAY2

THU, 12, 02, 2015

08:30 - 09:00 REGISTRATION – COFFEE/TEA NETWORKING

09:00 - 10:10

Senior Member of Parliament’s message

The Hon. George SOURIS MP
*Member of the Legislative Assembly
 Member for Upper Hunter
 Member of the The Nationals*

NSW Department of Education & Communities
 (State Training Services)

David Collins
General Manager - NSW Dept of Education & Communities

Technology Supplier – Global Distributions Systems – Travelport

Karen Curtin
Senior Human Resources Manager for the Pacific - Travelport Galileo

Taronga Conservation Society Australia

Cameron Kerr
Director and Chief Executive - Taronga Conservation Society Australia

10:10 - 10:30 COFFEE/TEA BREAK

10:30 - 13:00

Panel discussion – Employability Skills (UTS, QTIC, NSW TIC)

Sharon Hannaford (Moderator)
Managing Director - Limetree Pty. Ltd.

Dr. David Beirman, Senior Lecturer of Business School
University of Technology Sydney

Daniel Gschwind, Chief Executive
Queensland Tourism Industry Council

Dean Gorddard, Executive Manager, Tourism
NSW Business Chamber

Virgin Australia

Lesley Portwain
General Manager, Customer Service & Guest Contact Centres - Virgin Australia

Major travel retailer - Flight Centre Limited

Carole Cooper
Executive General Manager, Peopleworks - Flight Centre Travel Group

National Centre for Vocational Education Research (NCVER)

Dr. Craig Fowler
Managing Director - National Centre for Vocational Education Research

Service Skills Australia

Yasmin King
Chief Executive Officer - Service Skills Australia

13:00 - 14:10 LUNCH (BUFFET STYLE)

14:10 - 15:45

Tourism Accommodation Sector - Australian Hotels Association

Carol Giuseppi
(Act.) Chief Executive Officer - Tourism Accommodation Australia

International Air Transport Association (IATA)

Ian Lorigan
*Area Manager South West Pacific
 International Air Transport Association (IATA)*

Mobile travel agency

Roy Merricks
Managing Director - Mobile Travel Agents (MTA)

Ministers Vocational Education and Training Advisory Board

John Hart
Chair

Host wrap-up message

Rick H Myatt
Director - AFTA Education and Training

END

ENQUIRIES REGARDING THIS SYMPOSIUM SHALL BE MADE TO

Rick H Myatt
Director

Martin Mitchell
Executive Officer - Administration

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PRIVACY STATEMENT

AFTA Education and Training’s – Industry Leaders and Educator Engagement Symposium 2015 is bound by and committed to supporting the National Privacy Principles (NPP's) set out in the Privacy Amendment (Private Sector) Act 2000.

PRICING

BOOKING OPEN FROM 1ST OCTOBER 2014
EARLY BIRD RATES UNTIL COB 14TH NOVEMBER 2014

↓ USE THIS FOR YOUR CALCULATION

			EARLY BIRD	STANDARD	CALCULATION
ITEM 1	DAY 1 WED 11 FEB 2015 (ONE DAY ONLY)	<ul style="list-style-type: none"> Over 5 hours of conference 2 X Panel discussions 3 X Coffee sessions & Sumptuous buffet luncheon 	\$180	\$220	\$180 X <input type="text"/> = <input type="text"/> \$220 X <input type="text"/> = <input type="text"/>
ITEM 2	DAY 2 THU 12 FEB 2015 (ONE DAY ONLY)	<ul style="list-style-type: none"> Over 4 hours of conference 1 X Panel discussion 2 X Coffee sessions & Sumptuous buffet luncheon 	\$140	\$180	\$140 X <input type="text"/> = <input type="text"/> \$180 X <input type="text"/> = <input type="text"/>
ITEM 3	DAY 1 + DAY 2 WED 11 FEB 2015 THU 12 FEB 2015 DAY PROGRAM ONLY	<ul style="list-style-type: none"> Full day conference 3 X Panel discussions 5 X Coffee sessions & 2 X Sumptuous buffet luncheon 	\$320	\$400	\$320 X <input type="text"/> = <input type="text"/> \$400 X <input type="text"/> = <input type="text"/>
ITEM 4	A FULL PACKAGE WED 11 FEB 2015 THU 12 FEB 2015 DAY PROGRAM + DINNER	<ul style="list-style-type: none"> Full day conference 3 X Panel discussions 5 X Coffee sessions & 2 X Sumptuous buffet luncheon Pre-dinner drinks + Dinner 	\$480	\$600	\$480 X <input type="text"/> = <input type="text"/> \$600 X <input type="text"/> = <input type="text"/>
ITEM 5	DINNER ONLY WED 11 FEB 2015 DINNER	<ul style="list-style-type: none"> Dinner 	\$160	\$200	\$160 X <input type="text"/> = <input type="text"/> \$200 X <input type="text"/> = <input type="text"/>
	CONFERENCE	<ul style="list-style-type: none"> Credit Card Administration Fee + 3% <p><i>Line up of premium senior industry speakers and travel business managers throughout the day.</i></p>			Total = \$ <input type="text"/>
	PANEL DISCUSSION	<i>Networking opportunities.</i>			Credit card fee = \$ <input type="text"/>
	COFFEE SESSIONS SUMPTUOUS BUFFET LUNCHEON	<i>A great chance for you to engage with industry practitioners, senior government representatives, tourism councils and national educators.</i>			Grand total = \$ <input type="text"/>
	PRE-DINNER DRINKS	<i>Day 1 (WEB 11 FEB 2015) pre-dinner drinks</i>			
	DINNER & CULTURAL ENTERTAINMENT	<i>A full course dinner in the Strangers' dining room while watching magnificent green lawns of the NSW Parliament House grounds under the backdrop of Sydney city skyline.</i>			

CONTACT



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NSW PARLIAMENT HOUSE

